

1. Install Secugen Drivers as per Operating System.

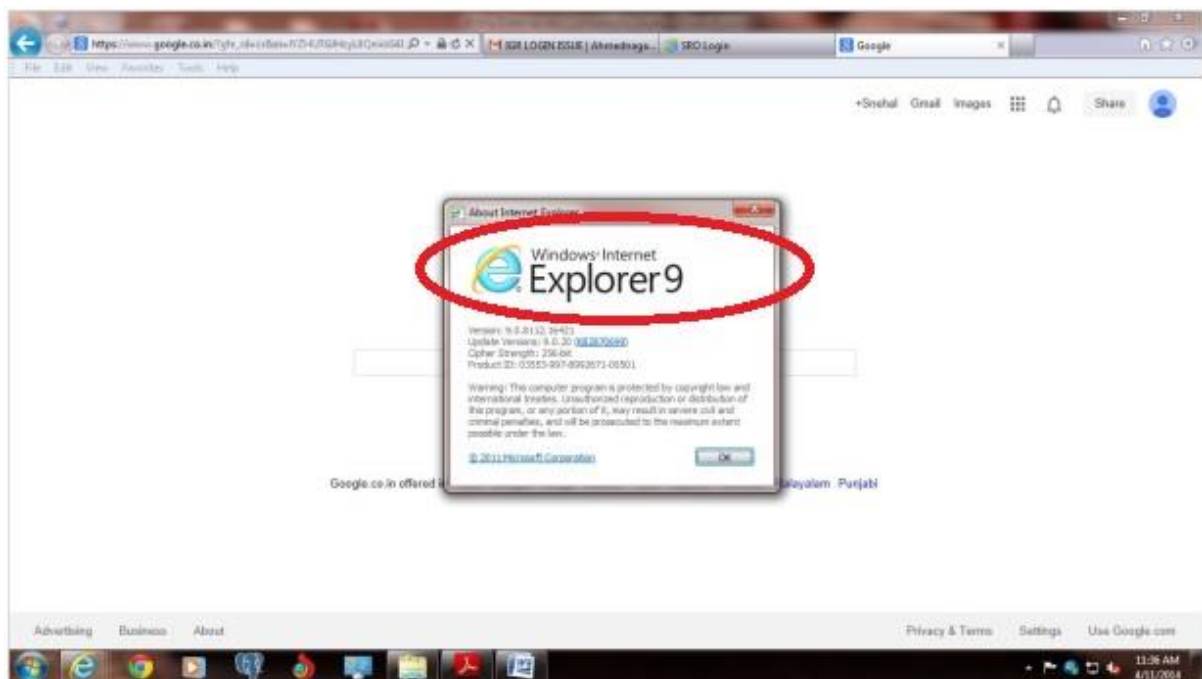
e.g If Operating System is 32 bit then use 32 bit driver of Secugen. IF Operating System is 64 bit use 64 bit driver of secugen.

2. Plug in Secugen Device (Biometric or thumb scanner) and check if Thumb is Captured.

3. Perform following settings. The setting are required for the usage of biometric device thru application.

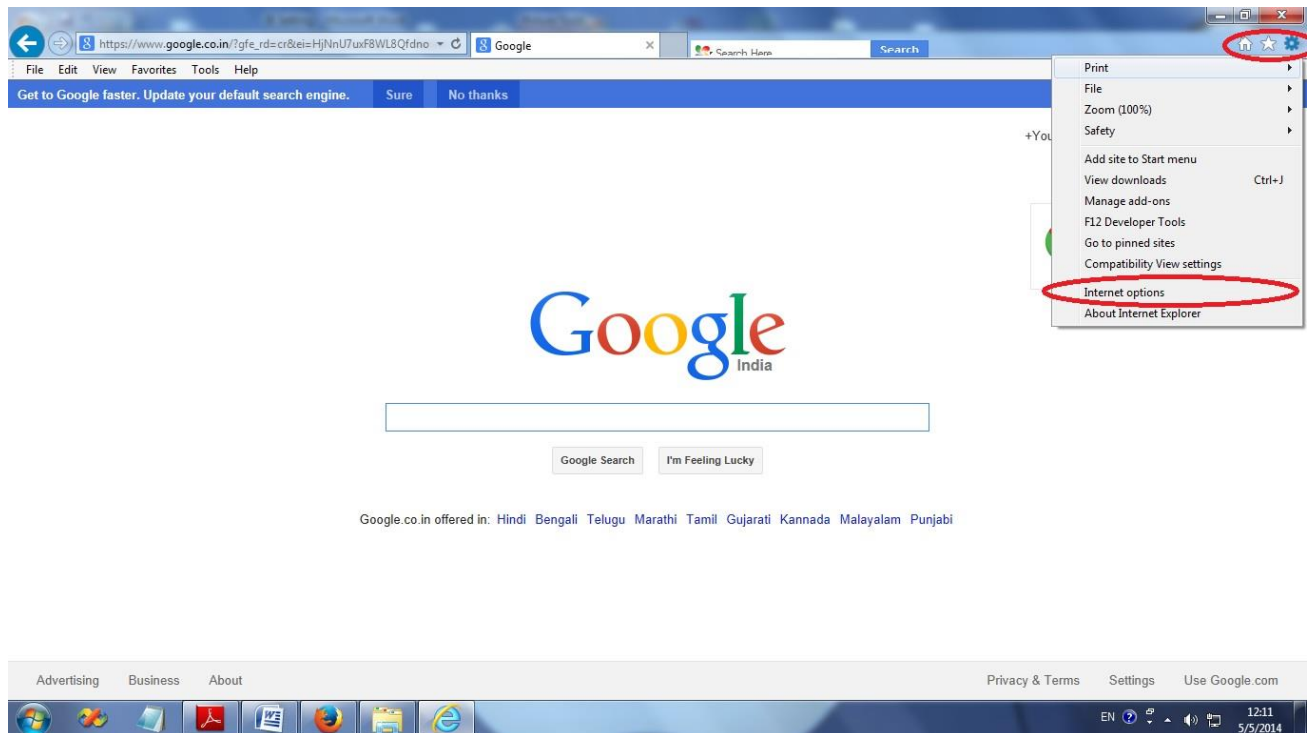
Step1: Check Internet explorer version

Open your **Internet Explorer** go to setting and click on **About Internet Explorer** which is shown on below screenshot. (See Red Round). It should be IE9



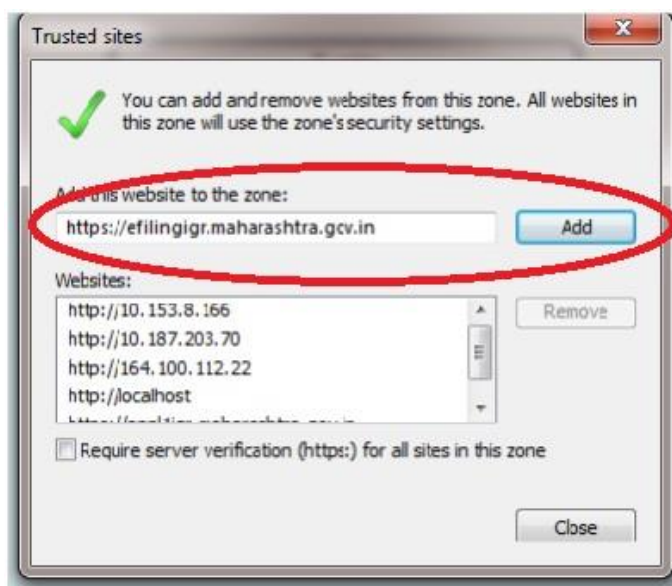
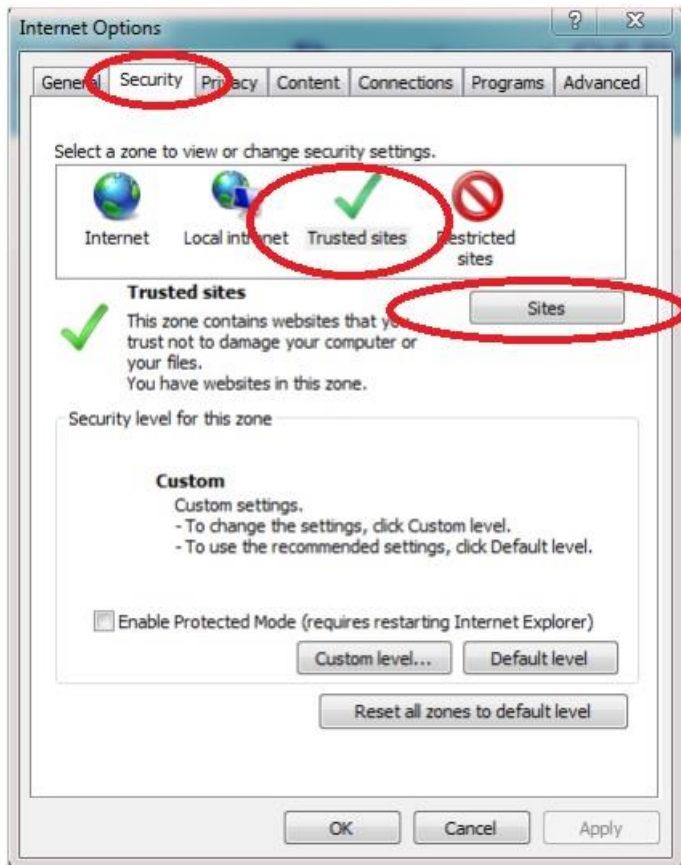
Step2:

Open your **Internet Explorer** go to option 'setting' and click on **Internet Option** which is shown on screenshot below.(See Red Round)



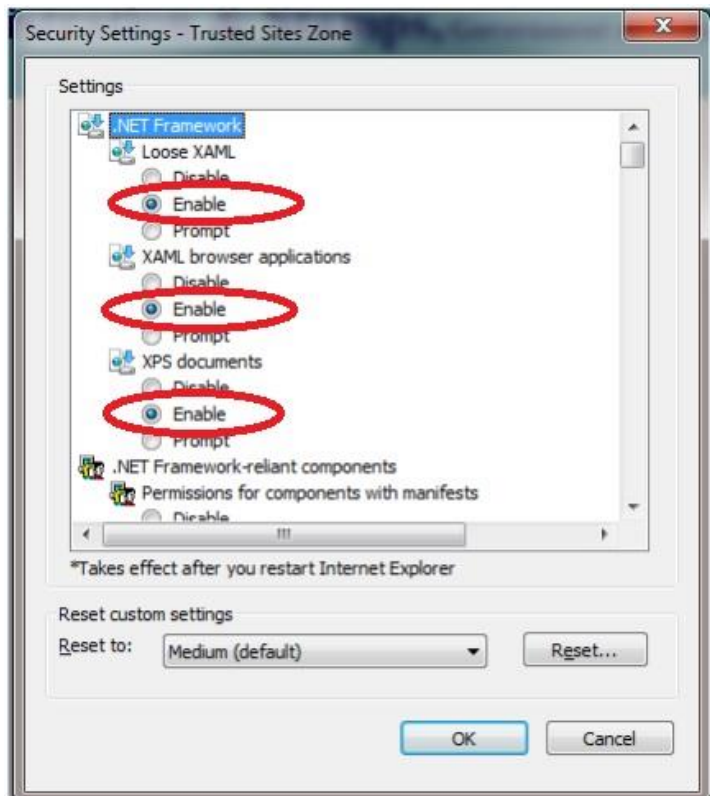
Step3:

In 'Internet Options' window Click **Security** option and choose Trusted Sites. 'Trusted site' window will be displayed. Enter IP address or URL of the site and click on **Add** button . Click on **Close** button. Open the site in browser and click on **Add** button then click on **Close** button. Follow the below screen shot and select option as per shown in the screen shot.



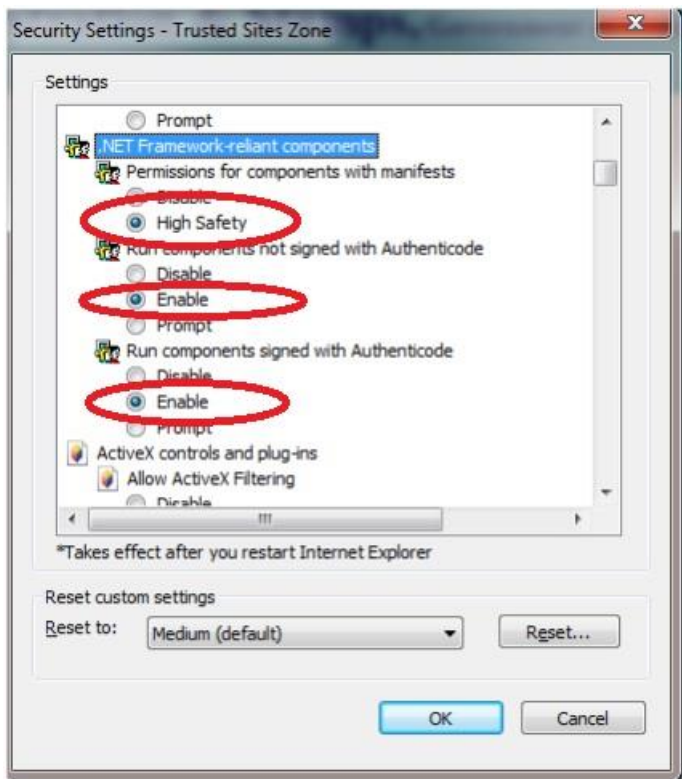
Step4:

Click **Custom Level from Trusted Sites** option Enable all **.NET Framework** Component. Follow the below screen shot and select option as shown in the screen shot .



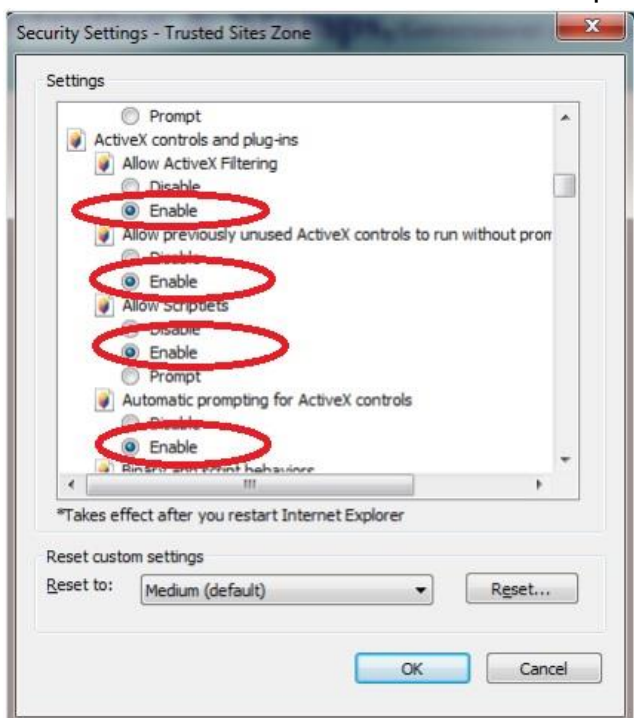
Step5:

Further drag the scroll bar until **.Net Framework-reliant Component** option will come Follow the below screen shot and select option as per shown in the screen shot.



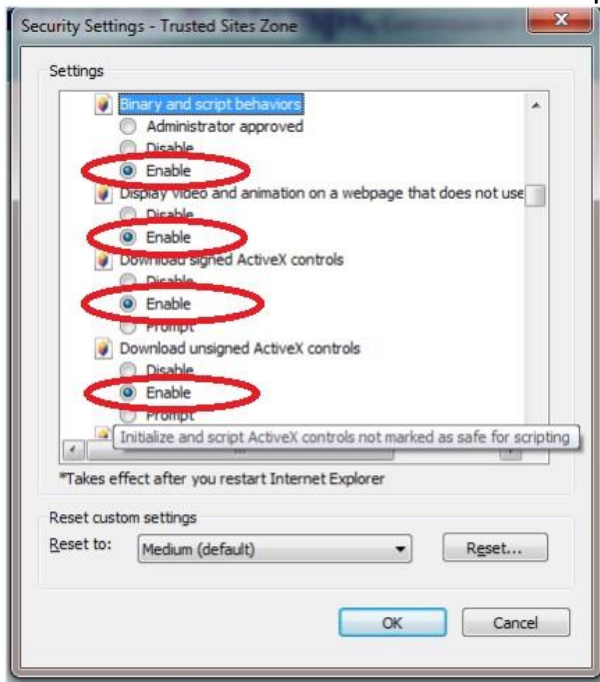
Step6:

Further drag the scroll bar until **ActiveX controls and plug-ins** option will come Follow the below screen shot and select option as per shown in the screen shot.



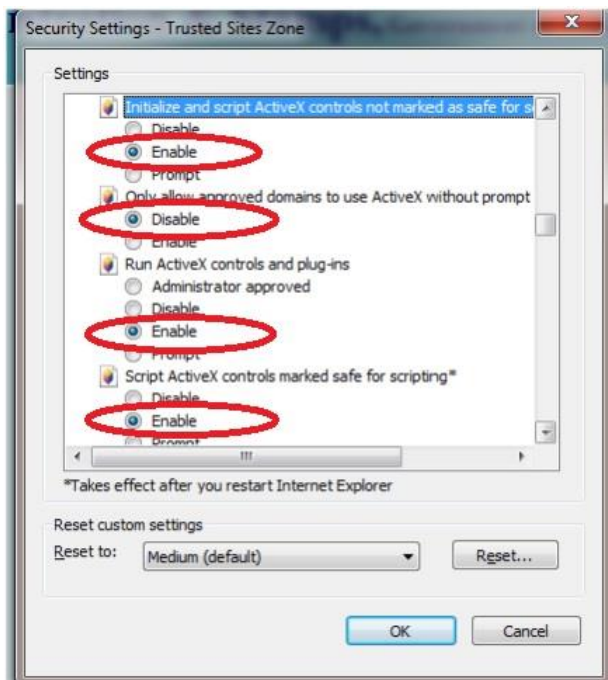
Step7:

Further drag the scroll bar until **Binary and script behaviors** option will come
Follow the below screen shot and select option as per shown in the screen shot.



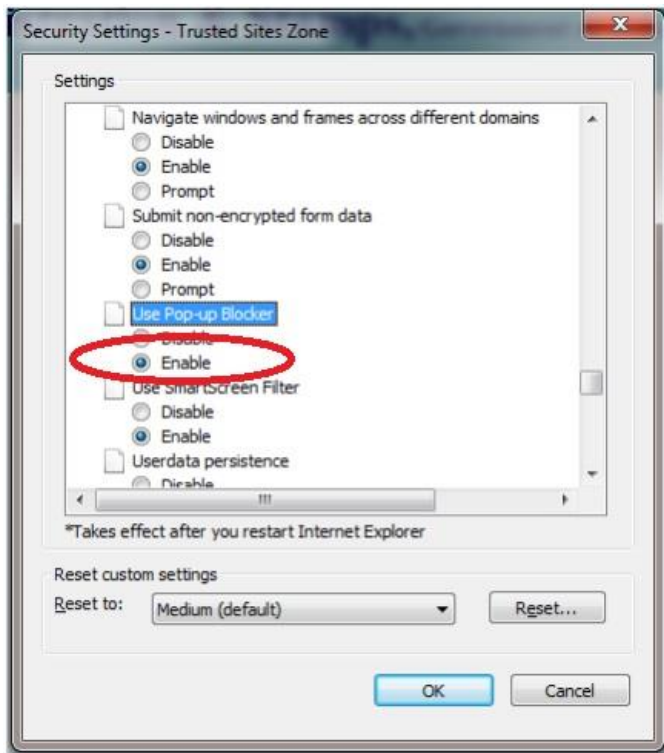
Step8:

Further drag the scroll bar until **Initialize and script Activex controls not marked as safe for scripting** option will come. Follow the below screen shot and select option as per shown in the screen shot.



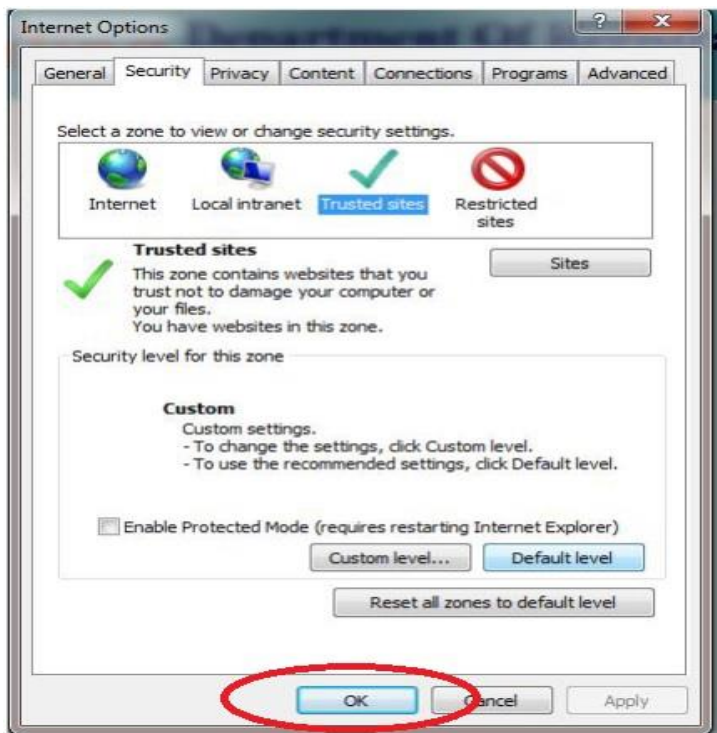
Step9:

Further drag the scroll bar until **Use Pop-up Blocker** option will come. Follow the below screen shot and select option as per shown in the screen shot and click **OK**.



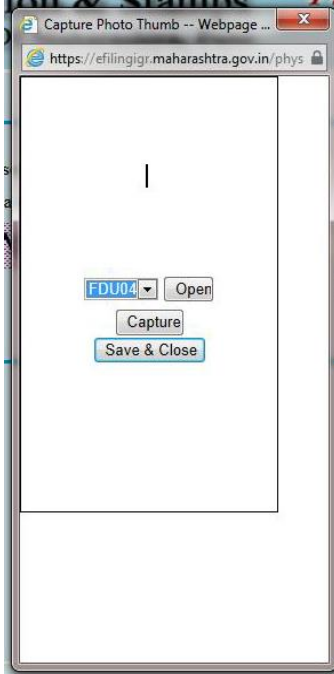
Step10:

Finally click on **OK** Button which is shown on below screen shot.

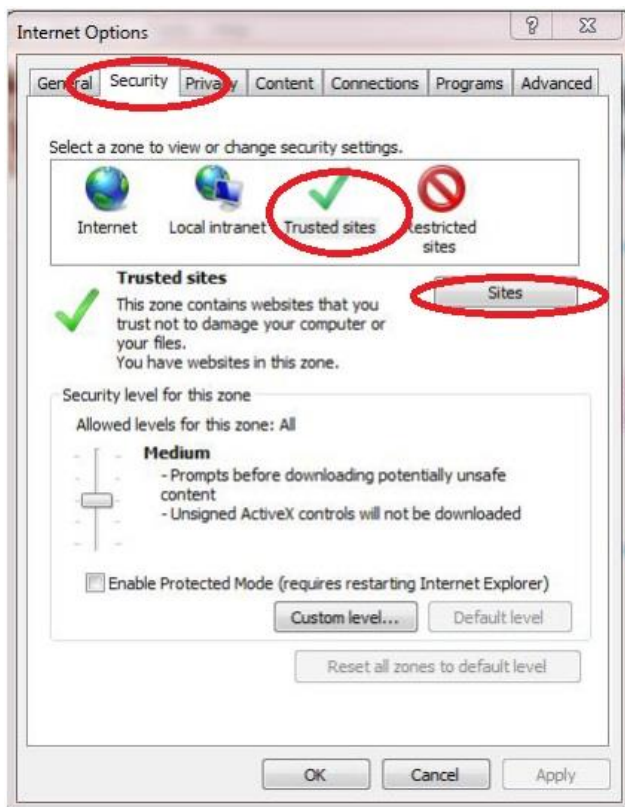


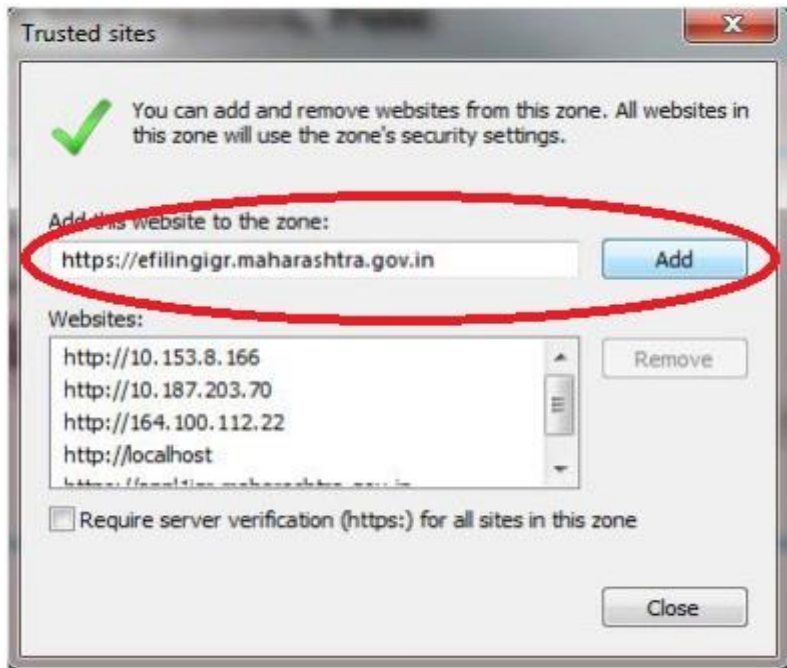
Frequently Asked Questions

1. What to do if thumb capturing box does not display on the screen , as shown below

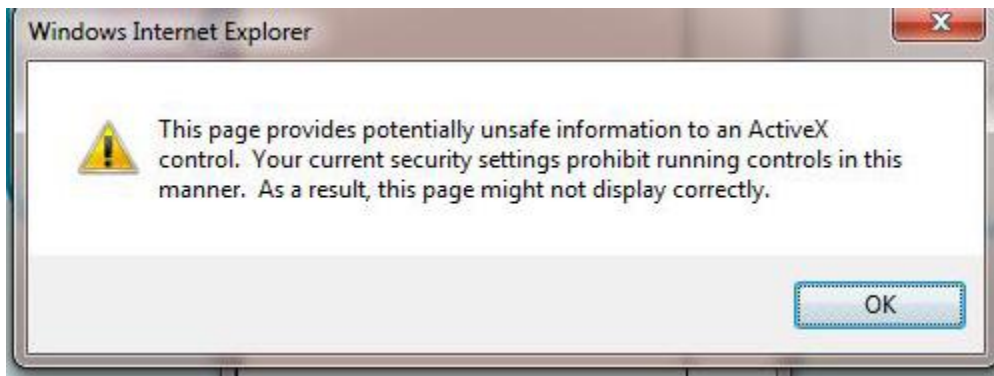


Answer: check / do following settings





2. What to do when following message box is displayed on the screen?



Answer: Check following settings.

