



# SecuGen India

Open the world with your fingertip

SecuGen Corporation is the world's leading provider of advanced, optical fingerprint recognition technology, products, tools and platforms. SecuGen has been serving the global biometrics industry since 1998 and strives to provide its customers with the highest quality products and service through continuous research & development and dedicated technical support

# SecuGen® RD Service for IGR Maharashtra Installation Guide

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SecuGen Pro20 Device Driver and RD service Installation.

## Step 1 :

Register SecuGen Pro20 Device Serial number by filing form manually from below Link.

<https://secugenindia.com/rdsrno>

If you have submitted the form Please check the Device Registration Status from below Link :

<https://secugenindia.com/check-device-status>

This message indicates “**Device is present with SecuGen Management Server** “ your SecuGen Device is registered with SecuGen Management Server.

This message indicates “**Device is not present with SecuGen Management Server** “ your SecuGen Device is not registered with SecuGen Management Server. (Please call SecuGen Support Team for more help)

If your SecuGen Device is registered with SecuGen Management Server then follow these ...  
Download **IGR\_Maharashtra.zip** file from Below Location and Follow these Steps (Step 2, Step 3, Step 4, Step 5, Step 6, Step 7).

## Step 2:

<https://drive.google.com/open?id=0BzcHmSzPvKpoMWZfQWJHenBVQkU>

## Step 3:

### **Hamster\_Pro20\_Driver Driver Installation :**

Extract Hamster\_Pro20\_Driver\_x86\_X64.zip & Follow the **Driver\_Installation\_Guide**

## Step 4:

### **RD Service Installation :**

Extract sgird\_s10026.zip & Follow the **RD\_Service\_Installation\_Guide**

NOTE: If you are getting this error message “ Error Peer certificate cannot be authenticated with given CA certificates

Init failed attempting again after sometime Attempts 1 “

**Please Download and Install of Rd Service update to resolve this issue.**

**Rd Service update from below link.**

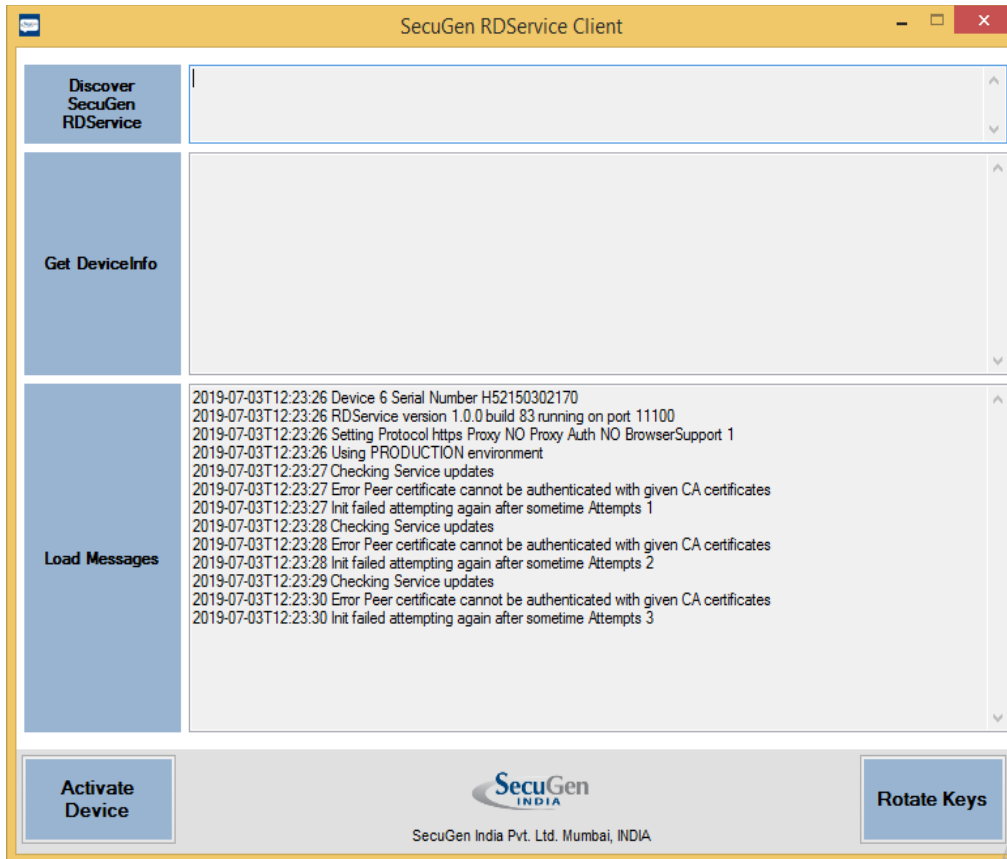
<https://secugenindia.com/download>. Click on Update 1 for Windows Link

**OR**

RD Service Updates --- click on the this for directly downloading update

- o [Update 1 for Windows](#)

Download, Unzip and install this update. ( To install this update Right Click on SGIRD\_WIN32\_UPD1.exe and select Run As Administrator and follow the instructions)



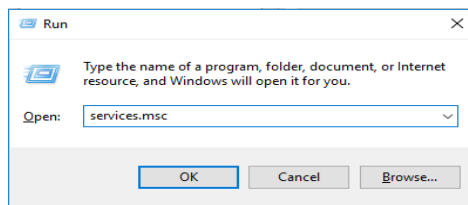
Note : Make sure your Secugen Pro 20 Device is connected.

Open Secugen RD Client. go to **C:\Program Files (x86)\SecuGen\RDService** and run **sgirdclient.exe**.


### Step 5:

#### Installation of WEB API HTTPS:

Extract SGI\_BWAPI\_HTTPS.zip & Follow the Installation\_of \_WEB\_API\_HTTPS.pdf



### Step 6 :

Press  + **R** button from your keyboard, and type **services.msc** in your run window and then press enter button.

### Step 7 :

This will open Services Manger and search for “SecuGen RD services”, right click on this and select Restart button this will restart SecuGen RD services. After restart Open Secugen RD Client. go to **C:\Program Files (x86)\SecuGen\RDService** and run **sgirdclient.exe**.

